

**IsatPhone Pro® SERVICE ACTIVATION REQUEST**

**FAX TO: ACTIVATIONS DEPT – +1 985-384-4102**



This form is used to register and activate IsatPhone Pro Service with Delta Wave Communications., Inc. **Customers are required to fill out ONLY the information pertaining to their chosen service options and fax it back to Delta Wave Communications, LLC** will assign customers with numbers for the services they have requested via e-mail confirmation.

**All new customers must submit a completed Subscriber Credit Application and agree to be bound by the Delta Wave Communications, LLC terms and conditions governing IsatPhone Pro Service.** Service activation requests for new customers that do not have an attached Subscriber Credit Application will be returned to the customer.

Monthly fees for Satellite Direct Plus numbers will be prorated the same as monthly fees. You must request to deactivate this additional service if you no longer want to receive the monthly charges. There will be no refunds for the fee's if the service is not used. 20 Plus and 60 Plus plans require 12 month commitment. Prepaid plans are valid for 2 years.

**PLEASE PRINT CLEARLY & COMPLETE ALL SECTIONS THAT APPLY**

**SECTION A: CUSTOMER INFORMATION**

**Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Company Name (if applicable):** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**E-mail Address:** \_\_\_\_\_

**PLEASE ENTER THE DATE YOU WOULD LIKE THE UNIT TO BE ACTIVATED:** \_\_\_\_\_

**SECTION B: BILLING REFERENCE** ((Enter Purchase Order reference number reference associated with Iridium # which will appear on invoice.))

**P.O.#:** \_\_\_\_\_ **EXISTING DELTA WAVE CUSTOMER?**  YES  NO **DWC Customer #:** \_\_\_\_\_

**SECTION C: SELECTED SERVICE RATE PLAN** (Rates are according to Delta Wave's published rate plan.)

<b>Standard</b> \$15.00/Mo. <input type="checkbox"/>	<b>Hurricane Plan</b> \$100.00/mo. <input type="checkbox"/> Includes 30 Units.	Deactivations for month to month plans must be requested no later than the 20 <sup>th</sup> of each month. All plans activated are prorated from date of activation with the next months fee's for your first bill. All yearly plans automatically renew unless deactivation is requested. When moving to another subscription unused allowance will not be transferred or refunded. In case of moving to another subscription a new full minimum contract term takes effect. PREPAID UNITS ARE NOT USABLE WITHIN THE U.S. All SIM cards incur a \$10.00 one time fee. **Hurricane plan is a 6 month commitment. Equipment must be returned after 6 months, or customer may keep the phone after subscribing to Standard Plan with 12 month commitment. Initial _____					
		<b>60 Plus</b> \$65.00/mo <input type="checkbox"/>	<b>50 Units</b> \$49.50 <input type="checkbox"/>	<b>250 Units</b> \$237.00 <input type="checkbox"/>	<b>500 Units</b> \$445.00 <input type="checkbox"/>	<b>1000 Units</b> \$850.00 <input type="checkbox"/>	<b>2500 Units</b> \$2,000.00 <input type="checkbox"/>
<b>20 Plus</b> \$35.00/mo <input type="checkbox"/>	<b>25 Units</b> \$24.75 <input type="checkbox"/>	<b>100 Units</b> \$95.00 <input type="checkbox"/>					

**SECTION D: CUSTOMER INFORMATION** (How Is Equipment to Be Used?)

Outside U.S.  Within U.S.  Marine  Military  Emergency Preparedness  Oil and Gas  Transport  Media  Other

**SECTION E: CUSTOMER SERVICE ACCEPTANCE** (Must be completed by customer)

I recognize that the provision of Services I have requested shall be provided by Delta Wave Communications, Inc pursuant to Delta Wave Communications, Inc.'s commercial terms and conditions at the time of provision of Services and I agree to abide with and be bound by those terms and conditions. Customer agrees that all prepaid airtime sales are final, and that there are no refunds for unused prepaid airtime.

**Customer Signature:** \_\_\_\_\_ **Date** \_\_\_\_\_

Account will be activated and phone numbers sent to the customer within 24 hours of credit approval.  
 For any customer support issues regarding your Iridium Satellite Equipment and/or your Delta Wave airtime service, please contact Customer Care at:  
 1 800 706 2515 (within North America)  
 +1 985 384 4100 (outside North America)  
 support@deltawavecomm.com