

SkyFile Mail v7 and SkyFile C User Guide - Virus/Spam filter

Our messaging services SkyFile Mail and SkyFile C include all the features needed to eliminate viruses and spams on the bases of typical properties (Blocked HELO, Greylisting...). This is a very important, as the number of spams/viruses is rising constantly. Viruses and spams represent more than 70% of the global email traffic.

SkyFile Mail and SkyFile C recognise also mutating viruses: These are self-changing viruses which appear with permanently changing different attachment-names and sizes, subject lines, etc. Even a possible return mail from the land-side server will be blocked to protect SkyFile Mail's customers against paying for this needless mail.

In addition to the above described general filters, SkyFile Mail provides individual filters like black & white lists, subject keywords or size-limits (global or per sender) to gain additional individual security. It enables each customer to define exactly who is allowed to send what sort of emails to the SkyFile Mail or SkyFile C account. Both options can be configured by the customer himself, thus customers can create the maximum protection for own email accounts!

Further a "Black & white list virus control" has been incorporated into SkyFile Mail (and also SkyFile C). This quite new feature allows you to receive a rejection notification if a shore-to-ship email has been filtered by the SkyFile server. To enable this option, you need to register your terrestrial email address in the white list of the concerned SkyFile Mail Account.

Currently there are about 60.000 different viruses and it is getting more and more every day with even more sophisticated methods. Consequently we cannot guarantee a 100% blockage of viruses and spams, but as we've got intelligent and flexible algorithms, we are always technically in advance! To eliminate new threats that appear on the web, our anti-spam anti-virus algorithms are constantly adapted.

If you have any questions regarding Vizada anti-virus policy, please contact Vizada Customer Care:

Vizada EMEA & Asia
Email: customercare.europe@vizada.com
Phone: +33 (0)5 61 28 89 99
Fax: +33 (0)5 61 28 89 98

Vizada Americas
customercare.us@vizada.com
+1 301 838 77 00
+1 301 838 77 01